



Unleashing Potential with Mission-Critical Networking

Network Reliability Report (Last 4 quarters)

The WireIE team has been very busy providing a trusted reliable network while continuing to grow our footprint throughout the Americas. As an industry certified MEF Carrier Ethernet 2.0 network operator, we support all your mission critical business applications such as VoIP and Video. We have seen our meantime to repair (MTTR) drop from 3.46 hours to 2.38 while delivering 99.994% network availability.

At WireIE, we're proud to be considered a trusted network operator who consistently delivers the results that have a positive impact on our partners, their customers, and the communities we serve.

How are we delivering these results?

- Our network is engineered to exceed availability and performance targets
- We are continually making network enhancements while monitoring performance 24x7x365
- We use intelligent monitoring and alerting, proactive intervention

12 Month Average End-to-End Performance:

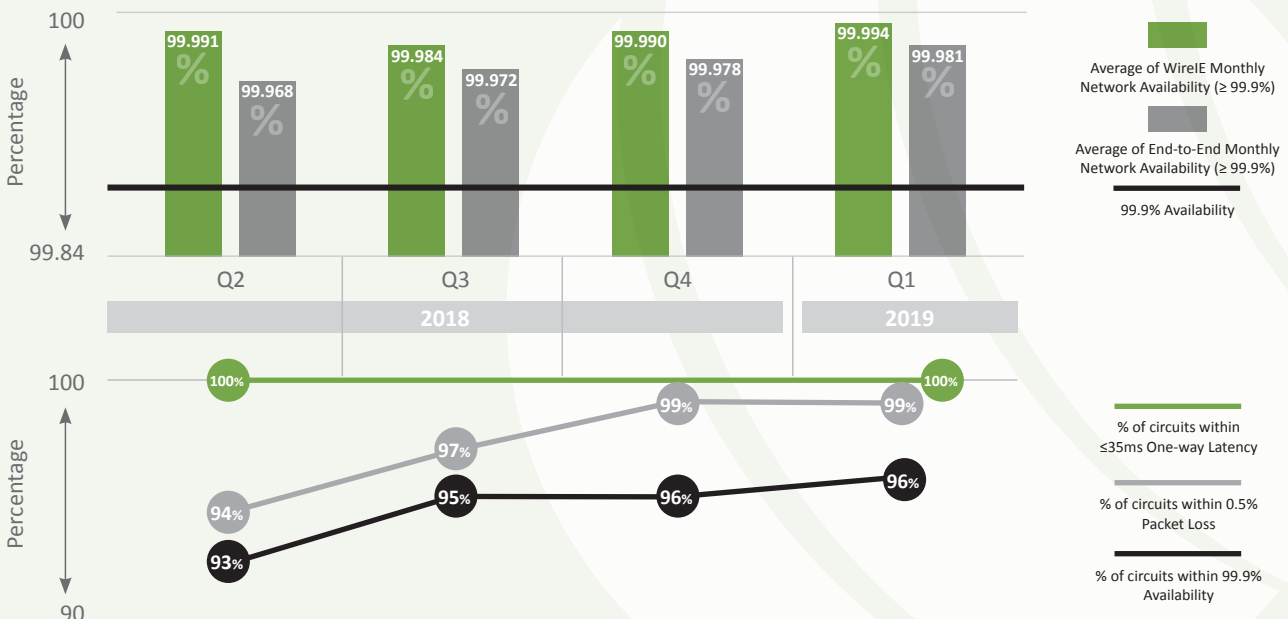
99.974%
Availability

2.7 Hours
Mean-Time-To-Repair

6ms one way
Latency

0.1%
Packet Loss

End-to-End vs WireIE Availability (QTD Avg)



Percentage of Circuits by Metric (End-to-End)